



THE MEDICAL CONSULTATION  
**APPLICATION**

CHATBOT • SYMPTOM CHECKER  
LIVE CHAT • COVID-19 (CORONAVIRUS)

Dr-Doctor is a **medical information application** using multi-platform technologies to provide all South Africans with affordable, accessible and professional medical assistance at their fingertips. Members can easily access the service via mobile app, mobi-site or website.



Our doctor network ranges across South Africa, providing informative medical advice and assistance to our members. Once signed up, they can use any of the platforms for instant live chat access with a doctor.

## HOW DOES IT WORK?

Once signed up for the Dr-doctor service, member will receive a welcome SMS and prompt to download or visit [www.dr-doctor.co.za](http://www.dr-doctor.co.za) and register for instant access to doctors in our network as well as specialist referrals, if needed.

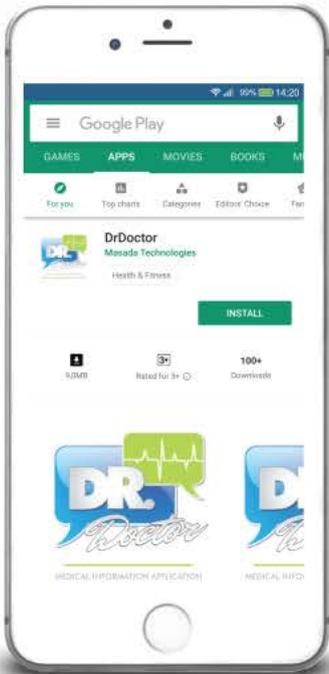
## THE SYMPTOM CHECKER

Dr-doctor offers a medical symptom checker primarily for patients. Based on the entered symptoms, it tells the member what ailments they may have and then directs them to additional information or referral to a physician or specialist, if necessary.

**COVID-19 (Coronavirus) added for quick and easy symptoms to watch out for. The objective of the Coronavirus (COVID-19) Self-Valuation check is to help individuals make a decision to potentially seek appropriate medical care or testing. It is not the systems intention to diagnose or treat the disease or any other conditions.**

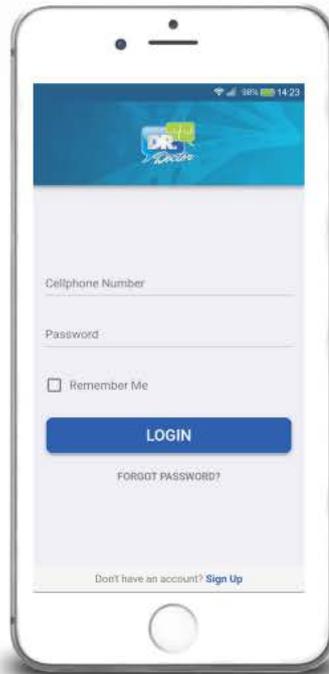


# PROCESS FLOW



1

**ACCESS THE APP**  
Access the app through App Store, Desktop, Mobisite or Play Store.



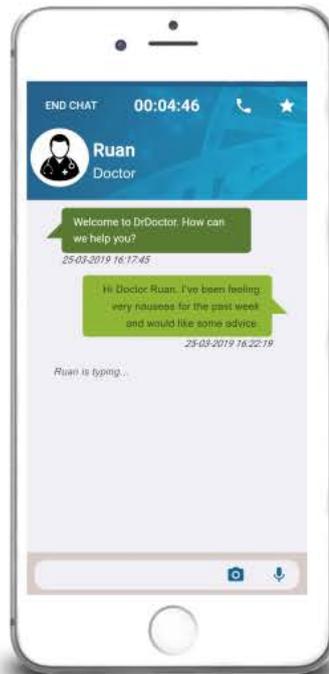
2

**OPEN APPLICATION**  
At the bottom of your screen click "Sign Up"



3

**SIGN UP**  
Create a personal profile by filling in all needed information.



4

**START CHAT**  
Chat to a qualified doctor. Provide the doctor with the medical information relating to your illness.

[www.dr-doctor.co.za](http://www.dr-doctor.co.za)

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